



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 9674

SERIAL NUMBER 10/004,664	FILING OR 371(c) DATE 12/03/2001 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. AUS920010947US1
------------------------------------	---	---------------------	-------------------------------	---

APPLICANTS

- Michael Wayne Brown, Georgetown, TX;
- David R. Cheng, Wilmington, DE;
- Wing-Ying Stephanie Leung, Ann Arbor, MI;
- Folu Okunseinde, Oakhurst, NJ;
- Michael A. Paolini, Austin, TX;
- Seema Sheth-Voss, Cambridge, MA;
- Scott Lee Winters, Austin, TX;

OK man 11/21/04

**** CONTINUING DATA ******* *N/A*

**** FOREIGN APPLICATIONS ******* *N/A*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
**** 01/15/2002**

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	STATE OR COUNTRY TX	SHEETS DRAWING 8	TOTAL CLAIMS 57	INDEPENDENT CLAIMS 6
---	---	------------------------	---------------------	--------------------	-------------------------

Verified and Acknowledged *M. C. [Signature]* *man*
 Examiner's Signature Initials

ADDRESS
 AMY PATTILLO
 p.o. box 161327
 AUSTIN, TX 78746

TITLE
 Enabling caller controlled hold queue position adjustment

FILING FEE RECEIVED 1658	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
------------------------------------	---	---